



## MEMORANDUM

**TO:** Valued Providers

**FROM:** El Paso Health

**DATE:** 11/24/2020

**RE:** Thanksgiving Holiday Office Closure and Check Run Schedule

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Our office will be closed Thursday, November 26, 2020, in observance of the Thanksgiving Holiday. The call center will be available Friday, November 27, 2020, to assist members and providers from 8am to 5pm. Please see check run details below.

### **Holiday Claims Check Run Schedule:**

- **Monday 11/23/2020:** Check run for Preferred Administrators only
- **Tuesday 11/24/ 2020:** Check run for STAR/CHIP/Perinate, HCO/Care Management, and EPH Advantage DSNP
- **Wednesday 11/25/2020 -** ACH payments effective 11/25/2020
- **Monday 11/30/2020:** Normal check run

If you have any questions or concerns, please contact the Provider Relations Department at 915-532-3778.